The path of success in a value-based payment environment begins at the intersection of quality and technology. HCA’s Quality & Technology Symposium brings you to this intersection by demonstrating ways that emerging technologies build bridges of connectivity, increase accuracy and efficiencies in care and operations, and drive quality and value in home care.

To thrive in an environment of integrated payments and services, home care providers must also prioritize their demonstration of quality, for the sake of accountability, to enter new marketplaces, and to offer concrete value propositions for system partners. This conference will present some of the unique technological and programmatic approaches being innovated by providers and policymakers for driving positive clinical outcomes, and focusing your clinical intervention strategies on core areas of need.

As a special bonus, we’re also holding a post-conference session on “Data-Driven QAPI,” offering personalized, hands-on, and customized guidance to help you interpret your quality data – plus, you’ll be eligible for CEUs!

Don’t miss this exceptional opportunity to get your agency ready to meet the imperatives of quality enhancement and technological integration!
Wednesday, November 16

8:30AM
Registration and Light Breakfast

9:00AM
HCA Welcome

9:00 – 10:30AM
**State Perspectives on Quality Performance Measures & Payment Innovation**

*Patrick Roohan*, Director, Office of Quality and Safety, New York State Department of Health

*Raina Josberger*, Bureau of Quality Management & Improvement, New York State Department of Health (Invited)

New York State Health Department officials will share insights about the state’s priorities and planning to improve quality in the home care environment through performance measures, policy advancement, innovations in payment models and other initiatives.

10:30AM – 10:45AM
Break

10:45 – Noon
**EHR Network Integration in Home Care**

*Christina Galanis*, President and CEO, HealthLinkNY

*Elizabeth Amato*, Director of Statewide Services, NY eHealth Collaborative

Hear from two of the state’s most influential health information technology experts about technology policies that are influencing and shaping the landscape for the state’s home care provider community.

12:00 – 1:00PM
Lunch

1:00 – 1:45PM
**Advancing Patient-Centered Care through Technology Innovations**

*JB Powell*, CipherHealth Post-Acute & Bundled Payment Solutions

*Adrienne Nolan*, CipherHealth DSRIP and Government Programs

Technology solutions are rapidly evolving to help healthcare organizations better utilize technology throughout the continuum of care. For home health agencies currently engaged in DSRIP networks or participating in support of BPCI and CJR bundled payment initiatives, patient engagement and care coordination are critical factors in realizing overall success under these and other value-based payment models. In this session, CipherHealth will share their innovative solutions designed to help post-acute care providers leverage their data, communications and engagement to improve clinical outcomes and achieve higher levels of patient satisfaction.

1:45 – 3:15PM
**New Developments in Sepsis Identification and Detection in the Home Care Setting**

*Sara Butterfield*, RN, BSN, CPHQ, CCM, Director, Health Care Quality Improvement Program, IPRO

*Amy Bowerman*, RN, Director of Quality Improvement/Privacy Officer at Mohawk Valley Health Systems-Home Care Services and Director of Patient Services, Senior Network Health

Sepsis is the number-one driver of hospital readmissions in New York. More than 1.6 million people are diagnosed with sepsis nationally, and it is the highest cost factor for hospitalizations in the U.S., at approximately $20 billion per year. There are few other concrete areas of intervention that can have a more pronounced effect on outcomes, and home care is especially equipped to help, given that the vast majority of sepsis cases occur in the community setting.

HCA's Adult Sepsis Screening Tool for Home Care is a cutting-edge clinical resource that is garnering national attention for its ability to support the early detection and intervention of sepsis in the home care setting. This session will provide an overview of the tool’s components, design, development and strategies for adoption and implementation.

3:00 – 3:30PM
**Extended Break and Vendor Networking**

3:30 – 4:30PM
**Role of Home Care in Population Health Management**

*Noreen Nelson*, PhD, Clinical Assistant Professor, NYU Rory Meyers College of Nursing

Population health management is getting some heavy focus from federal and state policymakers aiming to improve health outcomes in a value-based payment environment. Learn from a national population health clinical expert how home care providers can play a pivotal role in delivering positive population health outcomes.

4:30PM
Wrap Up and Adjourn
Thursday, November 17

8:00AM
Registration and Light Breakfast

8:30-9:30AM
An Up Close Look at a Home Care Led Bundled Payment Program
Amy Weiss, Vice President, Solution Development, Visiting Nurse Service of New York

Whether its value-based payments, your current MLTC contract arrangements, or a range of federal program initiatives, bundled payment models are a core feature of many new clinical models to share risk, target interventions for specific populations, and reduce costs. Visiting Nurse Service of New York, the largest not-for-profit home and community based health care organization in the U.S., is actively participating in CMS’s Bundled Payments for Care Improvement (BPCI) program as a risk-bearing episode initiator. In this session, VNSNY will share insights on the following topics related to its work on BPCI:

- Redesigning care to meet the needs of the target population
- Innovating through technology and data management
- Challenges and lessons learned
- Future opportunities for home care agencies in the bundled payments space

9:30-10:45AM
The Value Proposition for Physician-Home Care Partnerships
Cyndi Nassivera-Reynolds, VP, Transformation & Clinical Quality, Hudson Headwaters Health Network

The home care-physician partnership has long been a staple of quality, care transitions and oversight. Physician buy-in and understanding of home care’s role are vital for authorization of services, but also, increasingly, for unique new partnerships in care delivery. Hear from one of the state’s most innovative providers about ground-breaking partnerships being forged between physicians and home care that are improving care delivery, providing high quality outcomes, and saving dollars.

11:00 – Noon
Enhancing Health Literacy for Improved Outcomes in Home Care
Misty Kevech, RN, BS Ed, MS, COS-C, CCP, CPTM
Cindy Sun, MSN, RN, COS-C
Crystal Welch, MSN, RN

Health literacy is the degree to which individuals have the capacity to obtain, process, and understand basic health information and services needed to make appropriate health decisions. Health literacy affects the majority of Americans, especially underserved populations and people that are 65 years or older, which are key home care demographics.

Beyond delivering direct-care services, one of home care’s core strengths is its ability to educate and assess the social and environmental determinants of health, putting the patient at the center of his or her own decision-making. To do this, home care staff all need baseline health literacy skills – and the ability to assess and instill these basic concepts in the patient care teaching environment, so patients can best self-determine their care, as well as follow and understand their treatment plans.

This session will delve into key components of health literacy including: assessment, interventions, tips, and tools to improve patient outcomes and quality of life. Participants will learn actionable ways to enhance health literacy among direct-care staff as well as patients and family caregivers by:

- Identifying three red flags that indicate health literacy issues.
- Explaining how to check written patient materials for readability levels.
- Describing one method to assess patient’s understanding of patient education/instructions.

Noon
Wrap Up and Adjourn
Post-Conference HHQI Workshop – Bonus Session!

Thursday, November 17
1:00 – 5:00PM

Building & Sustaining Data-Driven QAPI
Misty Kevech, RN, BS Ed, MS, COS-C, CCP, CPTM
Cindy Sun, MSN, RN, COS-C
Crystal Welch, MSN, RN

During this interactive workshop, RN Project Coordinators from the Home Health Quality Improvement (HHQI) National Campaign team will provide personalized, hands-on guidance on data interpretation and the next steps toward developing and sustaining a strong Quality Assurance & Performance Improvement (QAPI) plan.

Bring Your HHQI Data Reports for Personalized Assistance

HHQI uses OASIS data to generate custom data reports on high-priority topics such as Acute Care Hospitalizations (ACH) for all CMS-reporting home health agencies. You are encouraged to bring these reports with you to this session for personalized guidance on interpretation as well as suggested next steps.

To access your agency’s custom reports, register or login to the HHQI Data Access System. Sample reports will be provided for those who do not bring their agency’s custom reports.

Learning Objectives:

• Interpret your agency's HHQI ACH Data Reports and identify gaps in patient care
• Distinguish a minimum of three free evidence-based tools/resources to address gaps in patient care
• List three additional support resources to assist with development and sustainment of a Quality Assurance and Performance Improvement (QAPI) plan

* 3.75 Nursing CEs for this activity will be provided.
Thanks to our Program Sponsors!
Hotel Information
A small block of rooms has been secured at the Embassy Suites, 86 Congress Street, Saratoga Springs, NY 12866 for the evenings of November 15 and November 16 at a discounted rate of $149.

To make your overnight accommodations, call the hotel directly at 518-290-9090 before October 21 and ask for the Home Care Association of New York State rate.

Registration Deadline is November 7.

Name: _____________________________________________________________
Title: ______________________________________________________________
Agency: _____________________________________________________________
Address: _____________________________________________________________
City/State/Zip: _________________________________________________________
Phone: _________________________________ Ext. ________________
Email: _________________________________________________________________ (Required)

Register Online at
www.eventville.com/hcanys

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Reduced National Home Care Recognition Month Rate for HCA Members Only: $269 □ □ $0 Yes, I will attend (Free the post-conference session

Prospective Member Rate $399 □ □ $0 Yes, I will attend (Free) the post-conference session

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Cancellations received in writing via email to info@hcanys.org by November 7, are refundable less a 25% administrative fee. No refunds are permitted after this date or for no shows. Substitutions are permitted.

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