PENDING TRANSPORTATION CRISIS IN UPSTATE NY: MEMBER SAFETY, MEDICAID DOLLARS AT RISK

More than 7,500 New Yorkers across 48 counties depend on Nascentia Health's Transportation Department to ensure reliable and safe transportation to their medical appointments at no charge. This service is key to improving our members' health, keeping them safe at home, and lowering hospitalization rates.

We encourage you to reject the transportation budget proposal that would adversely impact the elderly and disabled, as well as the fiscal success of the state.

Should the proposal pass, the negative impact would be great...

7,500+
Members Served

48
Counties Served in Upstate New York

The majority of our members are afflicted with dementia, mobility limitations, behavioral health and/or cognitive issues.

Many of our members require additional assistance and wheelchair vehicles with trained drivers, door-to-door service, and flexible scheduling.

Without Nascentia Health, many members wouldn't make it to their critical medical appointments.

$150 Billion
Annual cost of missed healthcare appointments nationwide*

Our skilled drivers are continually educated and trained to broaden their understanding of members' needs and ensure safe and proper ergonomic applications.

*Source: Health Management Technology

Rural Challenges:
Rural areas offer limited medical transportation, forcing residents to travel great distances at their own expense to obtain critical or lifesaving medical care. Consider the following:

← 79 miles →
Whitehall, Washington County — Albany Medical
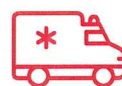
← 83 miles →
North Creek, Warren County — Albany Medical

← 59 miles →
Conesville, Schoharie County — Bassett Medical

Nascentia By The Numbers:

13
Vehicles in Fleet
Includes 8 DOT 5310 Grant vehicles and 5 purchased by Nascentia Health to meet member needs.
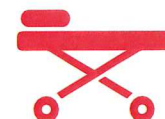
146,124
Trips Coordinated in 2018

6,300
2018 Trips Completed by Nascentia Health Drivers

1,000+
2018 Stretcher Trips

23
Employees Hired
Includes 11 office staff and 12 drivers specially trained to meet our members' unique needs.

Our transportation team works closely with our Care Managers and our network of qualified and prescreened transportation vendors to meet our members' needs - **even in the most difficult situations.**