



# SupervisionPlus®

## Online Training – Spring 2019 Session



HCA Education & Research has partnered with Fazzi Associates to bring you the extremely popular SupervisionPlus®, an 8-week online supervisory and management training program specifically designed for Home Health and Hospice.

Why is this course so important? ***Because front-line managers can have the single largest impact on your organization.*** A good (or bad) manager affects employee performance and satisfaction, productivity, efficiency, turnover, and the overall health of any organization.

We're very pleased to bring you this important training opportunity for the discounted price of \$375. **The course begins April 29 and the deadline to sign up is May 3.**

### Learn More about SupervisionPlus®

The SupervisionPlus® training is a practical, how-to-do-it training. Attendees learn the fundamentals of supervision -- plus highly practical knowledge and skills needed to:

- Assess the competency and functional level of each of their employees.
- Increase motivation and commitment of employees.
- Target improvement strategies for any employee who needs it.
- Deal with their most challenging employees.
- Effectively delegate responsibilities and more importantly hold their staff accountable.
- Increase employee retention and engagement.



SupervisionPlus® builds the skills, competence and confidence. Attendees leave excited and ready to use what they learned for the benefit of their agency.

### How It Works

As an online student, participants will participate in **eight weekly course modules**. Each module is guided by the course instructor and includes a combination of videos, handouts, activity sheets, group discussions, case scenarios, as well as live instruction. Students participate in a variety of activities, case scenarios, and readings as part of the weekly module segments. Attendees are not required to participate at specific times and dates, but rather may complete the weekly modules at their convenience. Each weekly module takes approximately 30 minutes to complete. Any live

bonus sessions conducted during the 8-week course will be recorded and posted for later viewing should attendees not be able to attend the live sessions. Following the course, all participants who successfully complete all eight modules receive a *Certification in Home Health and Hospice Supervision*.

### **Advanced Management Bonus Track**

The Advanced Management Bonus Track is included in the course. It builds on the SupervisionPlus® foundation by teaching the important interpersonal skills needed to be a successful manager. Topics include:

- Using motivational interviewing to improve employee morale and performance.
- Building and running successful meetings with your team.
- Becoming a successful communicator.
- Building strong listening skills.
- Using proven effective problem solving strategies.

### **Even More Benefits**

Those who complete both programs will be invited to attend our Home Health and Hospice Executive Quarterly Forum, which includes free quarterly webinars on key supervisory and management trends.

### **HCA Member Discounted Rate is \$375**

Includes FREE Supervisory Manual & Advanced Management Bonus Track

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Register Online [HERE](#) using the Promo Code of **NYMEMBER**