HCA Quality & Technology Symposium 2019
Crowne Plaza Hotel
3 Executive Blvd., Suffern, NY

This signature HCA conference delivers you the tools, resources, research and insights to strengthen outcomes using the power of technology paired with the intelligence of clinical quality.

We’ll examine prominent topics like Electronic Visit Verification (EVV) and how you can best approach the imminent new mandate. Our program will also unlock possibilities for collaboration with physician practices, Area Offices on Aging and interoperable clinical networks to support care transitions.

Clinician and program experts will explore new levels of understanding about infection control challenges and best-practices for older adults in home care, along with important patterns in Managed Long Term Care quality metrics which drive home care quality initiatives and funding.

In a special focus session, we will also bring to you a practice technique that is being adopted by clinicians across multiple settings nationwide, with major successes reported in the literature. The technique – Motivational Interviewing – helps patients explore and resolve ambivalence in order to change behaviors that affect their health. This special in-depth session will teach you the principles of Motivational Interviewing so that you can effect change at your organization for individual patients and on a population health basis.
AGENDA

Wednesday, November 13

8:30AM – 9:00AM
Registration and Light Breakfast

9:00 – 10:00AM
Are You Ready for EVV?
Steve Pellito, Senior Vice President, Provider Sales, Sandata Technologies

New York is moving on implementation of Electronic Visit Verification (EVV) with a series of recent milestones, including the new release of a fact-finding RFI for potential EVV vendors. EVV is required by the federal 21st Century CURES Act for both personal care and home health care in 2020 and 2023 respectively. The requirement will have major implications for providers, workers and consumers alike in terms of data accessibility, operational implementation, and recoupment or appeal process. This session will highlight the key EVV design models under consideration by state policymakers—including critical areas specifically outlined in New York’s recent RFI—as well as experiences from other states where EVV has already gone into effect. Participants will also learn how the new EVV requirement will impact early-adopting providers seeking to enhance their quality of patient care.

10:00 – 11:15 AM
Better Patient Outcomes through Physician-Home Care Collaboration
Alicia Beardsley, RPA-C, Senior Director of Population Health Initiatives, CareMount Medical

Home health providers and physicians are critical partners who must work together fluidly in mutual support of patient care needs across the continuum, whether it’s primary care, maternal/infant care, post-acute services, chronic or palliative care. As a partner in one of New York’s leading Accountable Care Organizations (ACOs), CareMount Medical has made important strides in physician-home care collaboration. Hear from CareMount’s Senior Director of Population Health on the specific directions that her organization’s ACO is taking with physician-home care collaboration, including care-transition gaps that the ACO has identified and is successfully overcoming, as well as areas of planning necessary for home care providers to forge effective partnerships with physician practices to achieve quality outcomes.

11:15 – 11:30AM
Break

11:30AM – 12:30PM
Closing the Gap in Patient Service Needs through Collaboration with Local Offices for the Aging
Mike Cunningham, Director, Putnam County Office for the Aging
Becky Preve, Director, Franklin County Office for the Aging
Dr. Mary Ann Spanos, Director, Chautauqua County Office for the Aging

Local Offices for the Aging offer a wide array of resources and services for older adults in their respective communities. These include the NY Connects program, which serves as a point of entry into the system of long term services and supports for older adults and people of all ages with disabilities. During this panel session, representatives from several local Offices for the Aging will highlight opportunities for engagement and partnership with home care agencies to mitigate gaps in patient service needs in their mutually served communities.

12:30 – 1:30PM
Lunch
Wednesday, November 13 – continued

1:30 – 2:30PM
Enhancing Health Information Exchange and Interoperability through SHIN-NY
Elizabeth Amato, Vice President, SHIN-NY Programs, New York eHealth Collaborative (NYeC)

New York State’s “network of networks,” the Statewide Health Information Network for New York (SHIN-NY), was created to allow for the electronic exchange of clinical information, connecting health care professionals statewide. To foster this exchange to the fullest extent possible, the Data Exchange Incentive Program (DEIP) was established to increase provider adoption of electronic health interconnectedness. The federal government has committed to an extension of DEIP – to September 30, 2020 or until funding is exhausted. Learn more about this pivotal opportunity for home care providers and how it can help move your agency to the next level of interoperability.

2:30 – 2:45PM  Break

2:45 – 3:45PM
Infection Prevention in Home Health Care: A National Study, Lessons Learned
Ashley Chastain, DrPH, MPH, Project Manager, InHOME Study, Columbia University School of Nursing

As the number of chronically ill older Americans continues to grow, so too does the role of home care in improving care transitions for this segment of the population, with increased focus on prevention of infectious disease. This national priority intervention area has spurred the development of several value-based purchasing (VBP) initiatives, changes in the federal home health Conditions of Participation and The Joint Commission’s focus on infection prevention as a national patient safety goal. Examining a national study of home care providers, Columbia University’s Dr. Ashley Chastain will describe the challenges to infection prevention and quality improvement in the home care practice setting as well as lessons learned from her team’s research project “Infection Prevention in Home Health Care” (InHOME).

Dr. Chastain is a Project Manager at the Columbia University School of Nursing, working on a nationwide study funded by the NIH and Alliance for Home Health Quality and Innovation that explores infection prevention and quality improvement in the home care environment. Her research interests are infection prevention & control in long-term care settings, as well as patient-provider communication.

3:45 – 4:30PM
The Evolution of MLTC Quality Metrics
Raina Josberger, Deputy Director, Division of Quality Measurement, Office of Quality and Patient Safety, NYS Department of Health

This session will feature Raina Josberger of the NYS Department of Health, Office of Quality and Patient Safety, who will present the latest in quality measures for managed long term care plans and home care provider partners. The session will address the metrics, methodology, anticipated changes, and other facets of the approaches used by NYS to track for quality outcomes, potential avoidable hospitalizations, and key areas of compliance that drive state quality pool funding to MLTCs and that form the basis for value based payment (VBP) performance measures. This is a MUST session for MLTCs and providers, offering a unique opportunity to discuss concerns, ideas and recommendations on MLTC-homecare quality partnership, VBP, and related progressive work with the Department.

4:30PM  Wrap Up and Adjourn
AGENDA

Thursday, November 14

8:00AM Light Breakfast

8:30AM – 12:15PM
**Introduction to Motivational Interviewing**
Cheryl Martin, MA, RN, Master CASAC, Integrated Health Trainer and Clinical Consultant, Coordinated Care Services, Inc.

“All change is self-change, to which clinicians are sometimes privileged witnesses and facilitators”
From Motivational Interviewing, Helping People Change, 2013

Over the past few years there has been increased attention on Motivational Interviewing (MI) as an evidenced-based practice that supports engagement and change. MI is a “way of being with others” that can strengthen relationships and open the door to personal growth. MI is collaborative and compassionate, while recognizing and honoring the autonomy of every individual. When the spirit and skills of MI are fully embraced, safety and trust can grow. Each person is understood to be the expert about themselves and it is the MI clinician’s responsibility to evoke and deeply listen to their ideas and beliefs; it is that person’s perspective and values that will support any desired change. As health care providers who work in the privacy of a patient’s home, home care clinicians are among the best positioned to use these skills with meaningful effect.

During this training, participants will explore the key elements of MI as a “way of being”/skills that support a safe and trusting environment. At a deeper level, we will look at how the compassionate “way of being” of Motivational Interviewing engages others and can guide them towards the changes/goals they are seeking to support their health and wellness.

Topics Covered: What is Motivational Interviewing; Guiding Style; Righting Reflex; The Spirit of MI; Four Fundamental Processes of MI; Five Key Communication Skills; What is Engaging?; What is Focusing?; Exchanging Information; Elicit-Provide-Elicit.
Thanks to our Exhibitors and Sponsors!
Hotel Information
Crowne Plaza (Suffern-Mahwah)
3 Executive Blvd.
Suffern, NY 10901

HCA has reserved a limited block of rooms at the Crowne Plaza in Suffern for the nights of Tuesday, November 12 and Wednesday, November 13 at a discounted rate of $119 per night. To receive this rate, call 1-800-227-6963 prior to November 1 and ask for the group code HOM.

Registration
Name: ________________________________________________________
Title: __________________________________________________________
Organization:____________________________________________________
Mailing Address: _________________________________________________
City/State/Zip:___________________________________________________
Email:__________________________________________________________
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Payment
Please check method of payment:
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*Make checks payable to: HCA Education and Research
Mail to: 388 Broadway,
4th Floor, Albany, NY 12207
Checks must be received by November 6, 2019

Card Number ___________________________________         _______________
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Registration Rates
Registration Deadline: November 6

**Full Conference**
- HCA Member Rate $279
- Non-Member Rate $379

**One-Day ONLY Pass (November 13th)**
- HCA Member Rate $179
- Non-Member Rate $229

**One-Day ONLY Pass (November 14th)**
- HCA Member Rate $89
- Non-Member Rate $139

Cancellations received in writing via email to info@hcanys.org by November 7 are refundable less a 25% administrative fee. No refunds are permitted after this date or for no shows. Substitutions are permitted.